

Summary of those measures where services have highlighted success

Communities are safe and protected

The [Protecting the public commissioning strategy](#) comes within the remit of the Public Protection and Communities scrutiny committee. This commissioning strategy performed well in Q2 (all but 1 measure reported in Q2 achieved the target).

Reduce the number of young people committing a crime

- The rate of [Juvenile first time offenders](#) (M15) Lincolnshire's FTE (first time entrants) rate of 102 per 100,000 10-17 year olds which equates to 64 young people (2018/2019) is beginning to stabilise after a significant reduction over the past 6 years (86.9% reduction from 2012/13) and remains well below the current National (England) rate of 222 per 100,000. Lincolnshire also performs better than the regional (East Midlands) rate 226 and against our current Youth Offending Team 'YOT Family' benchmark of 228.
- [Juvenile reoffending](#) (M125) Although there has been an increase in Lincolnshire's reoffending rate this quarter, it continues to remain well below the target. As this metric looks at a 3-month cohort, it is calculating on comparatively small cohort numbers for Lincolnshire and therefore a minimal increase or decrease of a few young people can noticeably impact the percentage. For example, this quarter the cohort represents just 89 young people of whom 34 reoffended. The number of reoffenders has been relatively stable across the last four quarters, at an average of 37 young people.

Reduce fires and their consequences

- The number of [primary fires](#) (M19) continues to be lower than the target. Lincolnshire has also seen a 14% reduction in the number of primary fires compared to quarter 2 last year (down from 641 to 551). The majority of this reduction is due to farm-related fires, which saw an increase during the summer months last year (compared to the year before) due to the long period of hot and dry weather, as these have now returned to levels seen in previous years (56 at quarter 2 2017/18 up to 117 at quarter 2 last year, down to 73 this year). There has also been an 11% reduction in dwelling fires (down from 185 at quarter 2 last year to 164). The service has focussed Community Safety campaigns around key themes (cooking, smoking and heating appliances) which have been identified as the main contributory factors. Evaluation of these activities will confirm the impact of Community Fire Safety work.
- The number of [deliberate primary fires](#) (M21) continues to be lower than the target. Lincolnshire has also seen a 24% reduction in the number of deliberate primary fires compared to the same period last year (down from 127 to 97).

Deliberate fires involving vehicles and dwellings continue to account for the largest proportion of these incidents so it pleasing to have, once again, seen a reduction in both of these categories – deliberate vehicles fires down from 57 at quarter 2 last year to 36 this year (37% reduction), deliberate dwelling fires down from 22 to 12 (45.5% reduction). On-going proactive work in arson reduction over a sustained period is now embedding the reduction strategy within the Service.

- The number of [deliberate secondary fires](#) (M22) continues to be lower than the target. Lincolnshire has also seen a 14% reduction in the number of deliberate secondary fires compared to quarter 2 last year (down from 170 to 146). There have been small fluctuations across most secondary fire property types but the biggest reduction has been in deliberate fires involving grassland (down from 50 at quarter 2 last year to 34 this year). Refuse/refuse containers continues to account for the majority of deliberate secondary fires – 85 of the 146 (58%) so it is pleasing to see another reduction in these incidents, albeit smaller than previous years reductions (down from 124 to quarter 2 2017/18 to 90 at quarter 2 last year). This could, in part, be due to the inclement weather experienced this summer. On-going proactive work in arson reduction over a sustained period is now embedding the reduction strategy within the Service.

The public are protected from unsafe and dangerous goods

- [Illicit alcohol and tobacco products seized](#) (M1) Following a large seizure this quarter the annual target (7,000 products) has been surpassed. 8,095 packs of cigarettes (64,429 individual cigarettes), 674 packs (33.7kg) of tobacco and 50 cigars have been seized so far this year.
- [Unsafe products removed from the market](#) (M2) 1,679 unsafe products have been removed from the market so far this year compared with a target of 1,300. This includes unsafe and non-compliant nursery goods, toys, games consoles, sun glasses and make up.

[Children are safe and healthy commissioning strategy](#) comes within the remit of the Children and Young People scrutiny committee. This commissioning strategy performed well in Q2 (all but 1 measure reported in Q2 achieved the target).

Children are safe and healthy

- Although there has been a slight increase in the number of [children looked after](#) (M23) per 10,000 when compared to the last quarter (43.6 Q1, 43.7 Q2), Children's Services continue to robustly monitor the number of children coming into care through the support panel which is part of the gate keeping process (i.e. making sure all other options have been explored before bringing children into care). In addition, children who are looked after are actively reviewed in order to ensure that this remains the best plan for them.

- [Average time taken to move a child from care to an adoptive family](#) (M25) We continue to compare favourably with other authorities and the national average in terms of the time it takes from a child entering care to them moving in with their adoptive family. Our high performance in this area is achieved through being aware of the journey of each child and ensuring that the adoption team is able to engage in twin tracking (the method by which two plans, one of which being adoption, will run simultaneously for the child) at the earliest opportunity.
- [Average time taken to match a child to an adoptive family](#) (M26) We continue to perform highly in this area compared to the regional (East Midlands) and national average. The recruitment strategy for carers is very focussed on the needs of children who require families. Recruiting the right families for children reduces the need to identify independent adoptive placements, which in turn minimises potential delays.

Health and wellbeing is improved

[Readiness for Adult Life Commissioning Strategy](#) comes within the remit of the Children and Young People scrutiny committee. This commissioning strategy performed really well in Q2 (all measures reported this quarter achieved the target).

Young People are supported to reach their potential

- [16-17 year old Looked After Children participating in learning](#) (M45) At 68.2% Q2 performance is significantly higher than the target for the Quarter (60%). The Virtual School team works effectively with our social workers, carers, students and education providers to ensure that transitions from Year 11 into Year 12 are successful and that all students have an appropriate educational placement that meets their needs Post 16. Once the young people have accessed a place in Sixth Form or College LCC regularly monitors and reviews their progress to ensure they are appropriately supported to become confident learners. Q2 data is at the start of the academic year, when all information relating to young people's placements has yet to be received from all colleges and further education providers. The target has been profiled to reflect this and will show much higher participation in Q3 when this data has been received and processed.
- [Care leavers in suitable accommodation](#) (M46) The vast majority of Care Leavers are in suitable, safe and appropriate accommodation. There has been a small dip in performance in this area (94.1% in Q2 compared with 94.4% in Q1), this is reflective of a small increase in the number of young people receiving short custodial sentences. A range of accommodation has been developed and confirms the Council's commitment to ensure that all care leavers have somewhere that is safe and appropriate to stay. The

leaving care service have a clear overview of the young people in unsuitable accommodation and engage with each of these to ensure that they understand the full range of housing options available to them.

[Wellbeing commissioning strategy](#) comes within the remit of the Adults and Community Wellbeing scrutiny committee. This commissioning strategy had mixed performance in Q2 (some measures achieved and some measures did not achieve the target).

People are able to live life to the full and maximise their independence

- [People supported to improve their outcomes](#) (M110) This measure of overall improvement in customer outcomes has been consistently achieved since the new service model has been in operation, evidencing the positive impact provided for those who engage with the service.
- [People supported to maintain their accommodation](#) (M112) The Housing Related Support Services have exceeded the target. This means that 98% of service users that identified access to settled accommodation as a barrier to them living independently have been successfully supported to reduce this during this period.
- [Emergency and urgent deliveries and collections completed on time](#) (M113). The service has exceeded targets consistently over the last three months (Quarter 2). There was an increase in demand of approximately 900 deliveries and collections compared to Quarter 1.

[Community resilience and assets commissioning strategy](#) comes within the remit of the Public protection and communities scrutiny committee. This commissioning strategy performed well (all but 1 measure reported in Q2 achieved the target).

Enable and encourage people to participate in Lincolnshire's culture

- [Contact with the heritage service](#) (M35) The service has achieved its target for this quarter, with most sites greatly increasing their interactions compared to Quarter 1. As an example, the Collection Museum hosted a dinosaur exhibition which has increased visitors to the sites and to online platforms and has played a part in the museum more than doubling its interactions compared to Quarter 2 last year.
- [Traveller review ratings from Trip Advisor](#) (M128) Heritage sites have exceeded the target for traveller review ratings on Trip Advisor this quarter, consistently receiving positive feedback and remaining high on Trip Advisor's recommended things to do in Lincolnshire.
- [Overall visitor experience](#) (M129) of excellent and/or very good reviews measured by the visitor feedback forms for Heritage sites have exceeded the target this quarter, consistently delivering high quality service and receiving positive feedback as a result.

Businesses are supported to grow

[Sustaining and growing business and the economy](#) commissioning strategy comes within the remit of the Environment and Economy scrutiny committee. This commissioning strategy performed really well in Q2 (all measures reported this quarter achieved the target).

- The number of new [jobs created](#) (M68) has now increased to 144. This includes 30 which were added during this quarter, of which 10 were created as a result of new inward investment from a Norwegian owned company. 9 new jobs were created by companies based at our portfolio of business sites and a further 11 as a result of the LEADER programme.
- The number of [businesses directly supported](#) (M69) has increased to 534. This includes 231 which were added during this quarter, of which 194 were supported by the Growth Hub. £41,805 of grant funding was allocated this quarter to support business growth. 15 additional businesses have now joined the Team Lincolnshire Ambassador Programme, and the Foreign Account Management Programme directly supported 12 businesses, including 2 new inward investments. 10 companies were supported either in relation to MIPIM 2020, potential hotel developments, or through Mercury House, our managed business centre at Gainsborough.
- The number of [qualifications achieved by adults](#) (M70) has increased to 594, which includes 374 added during this quarter. A varied and wide range of qualifications were achieved amongst which were 103 ESOL, 40 IT qualifications and 105 English and maths (functional skills or GCSE). With a focus on supporting areas of greatest need, 200 (34%) of all qualifications achieved to date were delivered in the Skegness / Mablethorpe area.
- The value of [external funding attracted](#) (M71) has now increased to £5,382,952. This includes £3,420,633 added during this quarter. This additional funding was achieved through 2 European Regional Development Fund (ERDF) projects which have been approved for grants of £2,450,533, to be delivered by the University of Lincoln, and £900,000 for the Midlands Internationalisation Fund to be delivered by the Department of International Trade. This project will be delivered across 10 Local Enterprise Partnership areas to support SMEs in their export activities targeted at business with high growth potential.

[Protecting and sustaining the environment commissioning strategy](#) comes within the remit of the Environment and Economy scrutiny committee. This commissioning strategy performed well Q2 (all but 1 measure reported achieved the target).

Reduce carbon emissions

[CO2 emissions from County Council Activity](#) (Measure 74) There has been a large reduction in emissions from the 2016/17 baseline. Emissions from Street lighting has significantly reduced and there has been a 20% reduction in the carbon intensity of grid electricity due to the "greening of the grid" through renewable generation including wind and solar power.

[How we effectively target our resources commissioning strategy](#) comes within the remit of Overview and Scrutiny Management Board. This commissioning strategy performed really well in Q2 (all measures reported this quarter achieved the target).

Maximise the organisational strength, capacity, resilience and wellbeing to deliver the Council's strategic objectives through people

[Sickness absence](#) (M 92)

On-going application of our sickness absence policy helps to manage employee sickness rates. The Actual for July 2018 – June 2019 is 7.15 per FTE compared with a target of 7.5.